

iHire Software® Services

(For brochure, presentation, and website)

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AMC, Annual Maintenance Contracts

Annual Maintenance Contracts

We can offer your company a support and service contract to keep your business'equipment systems at peak performance. The service contract includes regular scheduled maintenance for all systems and equipment at an agreed service level and cost.

On-site support

We offer phone and on-site support as well as support for our hardware. We aim to provide you with the highest possible level of customer service. When you call us we assign you with an experienced technician who can provide you with an 'end-to-end' resolution to your problem. Our technician will assess your situation, before recommending a course of action. If it is necessary to buy new parts or software than the technician will install these and ensure that you have a working system.

Rest assured that Clear Intentions keeps track of your support history so that we can maintain the continuity of care that you expect and trust.

Off-site / remote systems management

For fast, efficient more cost-effective support, Clear Intentions can instigate a protocol to manage your company's equipment remotely. Problems can be fixed quickly with minimum impact on your business and without waiting for a technician.

Top Benefits of contracting Maintenance & Support

1. Better service levels at lower overall cost.
2. Ability to reallocate budget to meet business requirements.
3. Higher system ROI by extending usability.
4. Ability to provide or supplement in-house maintenance.
5. Certified technicians skilled in cross-platform environments.

Get special prices on the consumables.

1. Install any updates to the iHire Software on the franchisee servers and give the required training for these updates where required.
2. Conduct one training workshop free of charge to three different groups of employees from Projects Technology once every six months and for a period of one week. This training can be conducted in Bahrain or in The Kingdom of Saudi Arabia.
3. Guidance on how to survey customer satisfaction
4. Guidance on how to increase customer base.
5. Consistent marketing assessment and support.